

Sacramento County Health Authority Commission Consumer Protection Committee Meeting

Meeting Minutes

August 19, 2021, 11:00 AM – 1:00 PM

Meeting Location

In compliance with County, State, and Centers for Disease Control and Prevention directives related to the COVID-19 public health emergency, this meeting was held remotely via webinar and conference call.

Attendance

Name	Attendance	Name	Attendance
SCHA Consumer Protection Committee Voting Members			
Kyle Stefano, Chair	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent	Kim Williams	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent
John Landefeld, MD, Vice-Chair	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent	Patricia Sherrod	<input type="checkbox"/> Present <input checked="" type="checkbox"/> Absent
Edwin Kirby	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent		
County Staff to SCHA			
Jenine Spotnitz	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent		
Consultants to SCHA			
Sarabeth Zemel	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent		
Lisa Chan-Sawin	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent		

Eddie Kirby, John Landefeld, Kyle Stefano
DMHC, Janice milligan, lisa and sarabeth

Agenda Item	Time
<p>1. Welcome and Agenda Review – Kyle Stefano, Committee Chair</p> <p>Chair Kyle Stefano convened meeting at 11:04 am.</p>	11:00 – 11:05 am
<p>2. Presentation and Discussion: Department of Managed Health Care Complaints and Resolution Data and Process – Amanda Levy, Deputy Director, Health Policy and Stakeholder Relations</p> <p>Amanda Levy and Mario Turner presented about the Department of Managed Health Care Complaints and Resolution statewide data and process. The Commission requested Sacramento specific data, which Amanda Levy said she would attempt to obtain.</p>	11:05 – 11:35 pm
<p>3. Discussion and Action: Review Managed Care Plan (MCP) RFQ Vetting Questions and Consumer and Provider Survey Results – Jenine Spotnitz, Sacramento County Department of Health Services</p>	11:35 – 12:45 pm

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<p>Jenine Spotnitz reviewed the revised Managed Care Plan (MCP) RFQ vetting questions, and presented preliminary results from the consumer and provider survey. Kyle motioned to approve the MCP RFQ vetting questions. Eddie Kirby seconded the motion. The motion carried.</p>	
<p>4. Public Comment – <i>One comment per person, limited to two minutes.</i></p> <p>None.</p>	<p>12:45 – 12:55 pm</p>
<p>5. Next Steps and Adjournment – <i>Kyle Stefano, Committee Chair</i></p> <p>Kyle Stefano adjourned the meeting at 1:01pm.</p>	<p>12:55 – 1:00 pm</p>

Members of the public are encouraged to attend. Public comments are accepted during designated time. Electronic or hard copies of documents are available upon request. To request documents, or if you wish to attend and need to arrange for an interpreter or a reasonable accommodation, please contact Jenine Spotnitz at SpotnitzJ@saccounty.net or (916) 216-1782. Electronic copies of documents will be emailed upon request and hard copies of documents may be picked up at 7001-A East Parkway, Sacramento, CA 95823. For more information regarding the Sacramento County Health Authority Commission, please visit our website at Sacramento County Health Authority.